



Supporting the families and friends
of people sent to prison through
difficult times

FREE CONFIDENTIAL SERVICE

Having someone who is important to you sent to prison can be a real crisis and cause of all sorts of problems.

Family Matters can offer:

- Practical advice
- Information about the prison system and Probation Services
- Emotional support
- Help to maintain relationships and keep in touch
- Support to solve problems and access other services



Families and friendships come in all sorts of shapes and sizes and different people will be affected. Our project workers fully understand the challenges faced when someone you care about is sent to prison. Family Matters is there to support YOU when they are sentenced, are in custody and, if needed, during the readjustment following release.



Our project workers are based locally and will:

- Listen to you
- Respond flexibly to the situation you are in
- Help you solve practical problems such as talking to your Housing Provider, Benefits Agency or Bank
- Help you support other affected, such as children or different family members
- Give you details of local services and help you access them if needed
- Talk to you about anything else that is bothering you



We work across Oxfordshire, Berkshire, Buckinghamshire
and Milton Keynes

For more information

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