



HMP YOI Feltham

For more information, please go to www.spurgeons.org/feltham-prison-family-services/

Visitor services at HMP YOI Feltham are currently delivered by Spurgeons.

To book your visit:

By Telephone: Visitor Centre - 0208 8844 5286

You will need:

- the name and date of birth of the person you would like to visit,
- their prison number,
- date of births for all the visitors coming with you.

All visits must be booked in advance. Only those visitors whose details have been listed on the Prisoner's Authorisation Contact List (as provided by the prisoner) and those whom are named on the booking will be allowed entry into the prison.

Email Contact

You can send messages to a prisoner via this website
<https://www.emailaprisoner.com/>

Phone Contact

There are a few options available, you can sign up online to open an account. Check which is the right option for you.

Prison Phone

www.prisonphone.co.uk/

Prison Voicemail

www.prisonvoicemail.com/

Video Calls

www.purplevisits.com/

Help with the cost of Prison visits

www.gov.uk/help-with-prison-visits

Sending Money

www.gov.uk/send-prisoner-money

HMP Feltham Switchboard: 020 8844 5000

If you are concerned about someone in HM YOI Feltham you can contact the Safer Custody Team on **0208 844 5095**

Support for You:

Visitor Centre: FelthamVC@spurgeons.org

Family Matters: 01844 487985

Prisoner Family Helpline: 0808 808 2003