



## **Job Description - TecSOS Manager**

***Hours 30 hours a week (0.8 FTE)***

***Salary £50,000 (pro rata, based on FTE £62,500)***

**This role is offered on a contract basis for 12 months**

**The Thames Valley Partnership** is an established charity of 25 years, specialising in the provision of long-term solutions to crime and social exclusion. Since 2010, the Partnership has been working with the Vodafone Foundation and the police to protect victims of domestic abuse through the provision of various covert technological solutions. The project is called TecSOS (Technical SOS) and enables high-risk victims to contact the police in an emergency.

Independent evaluations have consistently demonstrated that in addition to life-saving interventions, TecSOS also;

- Improves police response times by up to 11%
- Reduces repeat offending
- Reduces fear
- Improves quality of life by providing protection to the user whilst they are away from their home address

TecSOS is now live in 42 UK police forces and over 15,000 users have benefitted from the service. It is also live in a number of other European countries. The total number of TecSOS users now exceeds 82,000 worldwide.

The service is provided on a 'not-for-profit' basis and is delivered to police forces by a small team of experienced managers. The range of TecSOS products is currently being expanded and an opportunity has arisen for a suitably experienced manager to join the team and assist with the increase in workload. This is an exciting and rewarding opportunity to make a real and positive impact on the safety and well-being of those who suffer domestic abuse. Mileage and other reasonable expenses will be reimbursed to a maximum of £1,000 per month. The role is home based but will involve travel and may require occasional hotel accommodation.

### **The role will entail:**

- Working closely with various police departments, particularly Control Rooms and Public Protection Units
- Delivering training
- Liaising with local MARAC's and other multi-agency partners

- Assisting with out-of-hours on call – one week in every 4
- Providing detailed reports and written updates
- Assisting with the development of new products
- Seeking opportunities to further expand the roll-out of the project

### **Person Specification**

The following are essential;

- Previous experience of working with the police service
- Familiarity with current domestic abuse legislation and procedures
- An ability to operate at both strategic and operational levels
- A track record of successful project management
- Excellent communication and influencing skills (written and verbal)
- Excellent presentation skills
- Good interpersonal skills
- The ability to work unsupervised
- Previous experience of partnership working
- Creative and innovative in all areas of work
- Full driving licence and access to a vehicle

### **Lines of reporting**

The successful applicant will report directly to the TecSOS Project Manager. Second-line supervision will be provided by the Director of the Partnership.

Thames Valley Partnership is an equal opportunities employer; the aim of our policy is to ensure no job applicant, employee or worker is discriminated against either directly or indirectly on the grounds of race, colour, ethnic or national origin, religious belief, sex, marital status, sexual orientation, gender reassignment, age or disability. We do not disbar applicants with criminal convictions and are mindful of the requirements of the Rehabilitation of Offenders Act, 1974.